

# DAVID MACK

## PRODUCT DESIGNER

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Spotify

**SENIOR PRODUCT DESIGNER**

New York, NY  
2020–Present

- 1 Design Backstage software developer portal global search and home page
- 2 Develop Skill Exchange app to drive personal growth and cross-org collaboration
- 3 Redesign Soundcheck tool to automate code quality monitoring and certifications



Shutterstock

**SENIOR PRODUCT DESIGNER**

New York, NY  
2016–2020

- 1 Holistic contributor platform redesign to guide future development approach
- 2 Increase contributor signup completion 11% with streamlined onboarding
- 3 Increase contributor referral engagement with new portfolio and referral pages
- 4 Increase average number of keywords added 16% with new keyword tool
- 5 Reduce associated review costs 74% with new automatic vector rasterizer
- 6 Decrease review rejections for wrong media selection 29% with new interface
- 7 Triple site languages from 7 to 21 to support 1M users around the world
- 8 Design across additional channels: Native apps, Search, Editor, and Teams
- 9 Moderate "Women in Design and Leadership Panel" to raise equality awareness



Pefin AI Advisor

**LEAD UX DESIGNER**

New York, NY  
2012–2016

- 1 Design entire UX from initial concept to beta launch — storyboards to final code
- 2 Collaborate with cross-functional stakeholders to develop business requirements
- 3 Write elegant and responsive HTML/CSS and manage style codebase
- 4 Demo product with CEO to international banks for partnership opportunities
- 5 Lead interviewing and hiring process for design and web development roles



David Mack Design

**FREELANCE DESIGN & DEVELOPMENT**

New York, NY  
2009–2013

App design, web design, graphic design, Web development

## EDUCATION



University of Rochester

**B.S. MECHANICAL ENGINEERING**

Minor in Japanese, GPA 3.7 Cum Laude

Rochester, NY  
2007–2011



School of Visual Arts

**CONTINUING EDUCATION COURSES**

Courses in design and web development

New York, NY  
2010–2012

### ABOUT / 10 YEARS EXP

From a multi-disciplinary perspective of design, product, and engineering, my modus operandi lies in uniting both people and broad conceptual ideas to deliver intuitive human-centered products that propel business objectives with flawless technical execution.

Over a decade of industry experience, I have been both the sole designer crafting new products from scratch including authoring an entire CSS codebase, as well as a team leader scaling feature releases for millions of users across tens of languages around the world backed by qualitative and quantitative data.

### DESIGN SKILLS

Human centered design  
User flows and wireframes  
Mockups and prototypes  
Information architecture  
Cross-platform design  
Motion design  
UX writing

### RESEARCH SKILLS

Quantitative surveys  
Contextual inquiries  
Usability studies  
Design sprints

### ENGINEERING SKILLS

Expert level CSS  
JavaScript / React  
3D printing / CAD

### TOOLS

Figma, Sketch, Framer, Adobe CC, Git, VS Code, 3ds Max, Solidworks

### INTERESTS

Quantum physics, Blockchain, VR, Game design, Snowboarding, Piano